

# Online Guide

## To Buying Memberships

### and

## Making a Booking

Before booking any lessons membership/s must be purchased for the correct number of participating members of the family.

The Pendle Ski Club policy is that the account holder with Eola must be over the age of 18. In the case of junior only participants, this should be a parent or guardian.

There is now one flat rate for Adults and Junior Memberships of £45, and **we have dispensed with Social Memberships**. Lessons are still priced separately for Adults and Juniors (under 18's).

#### Membership Examples

1 Adult participant - 1 Membership

1 Adult participant and 2 Junior participants - 3 memberships

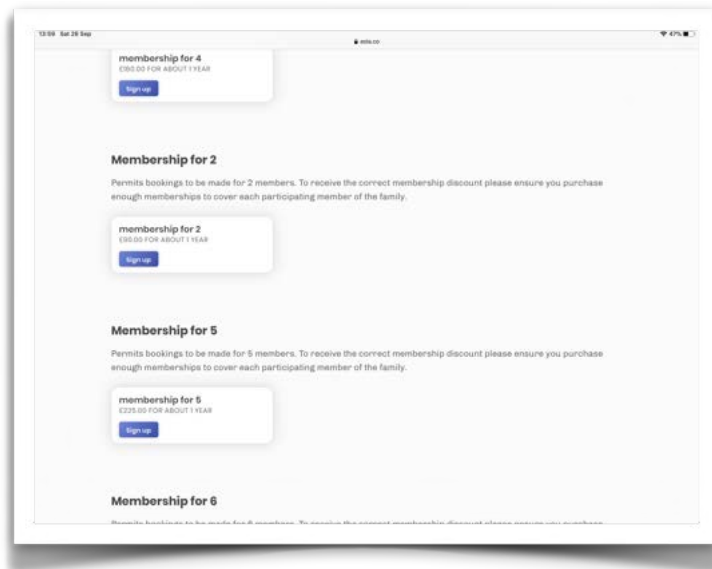
2 Junior participants - 2 memberships (Parent/Guardian as the account holder with Eola)

The bottom line, you do not need to buy membership for non-participants

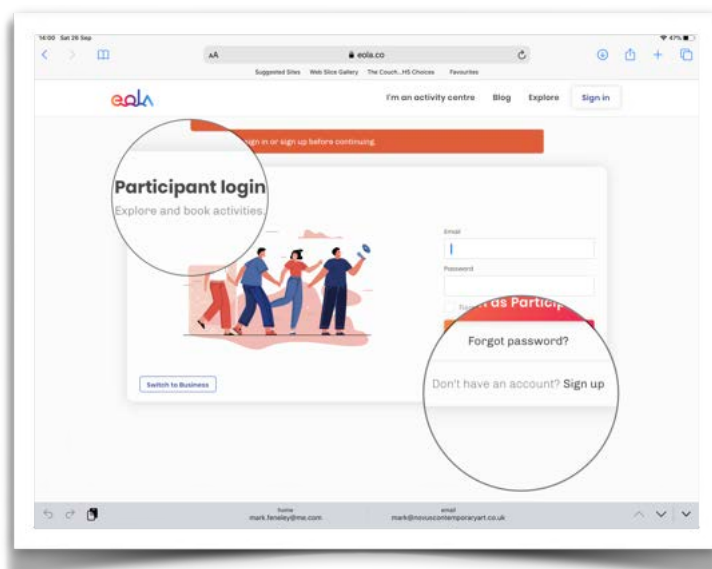
### To buy your membership/s

Visit <https://eola.co/w/950/memberships/products>

and then follow the steps on the following pages

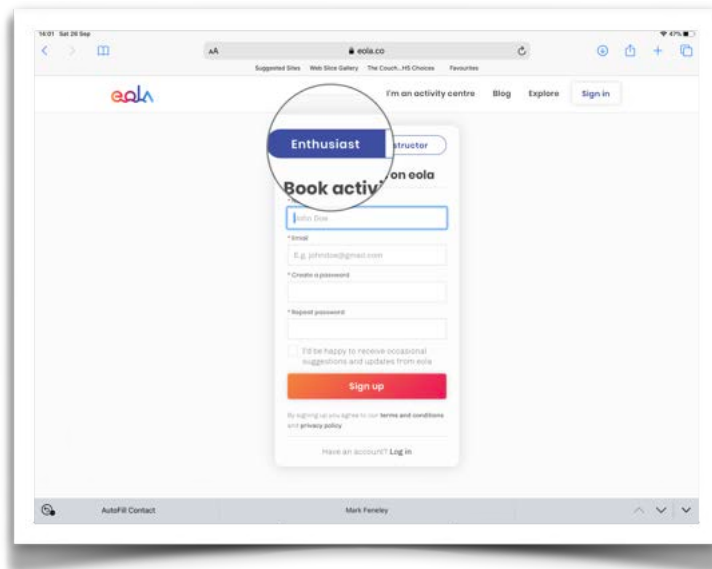


Select the correct number of memberships for skiers/boarders in your family



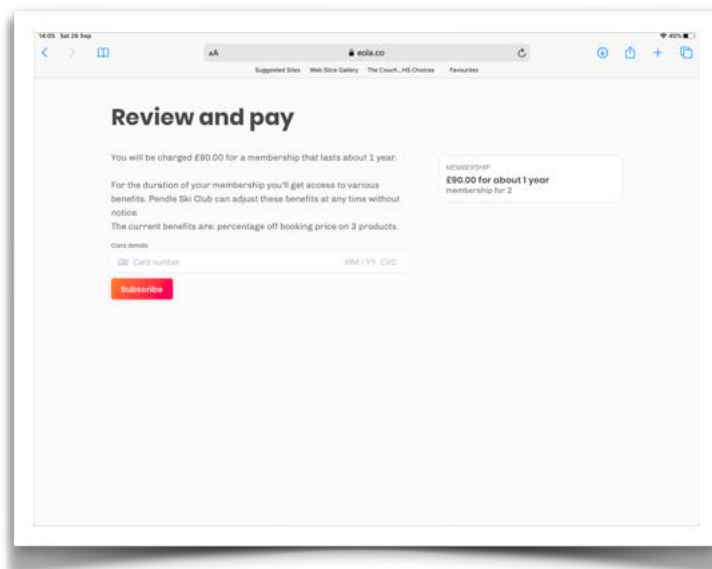
Make sure it says "Participant Login"

And then click on "Sign up"

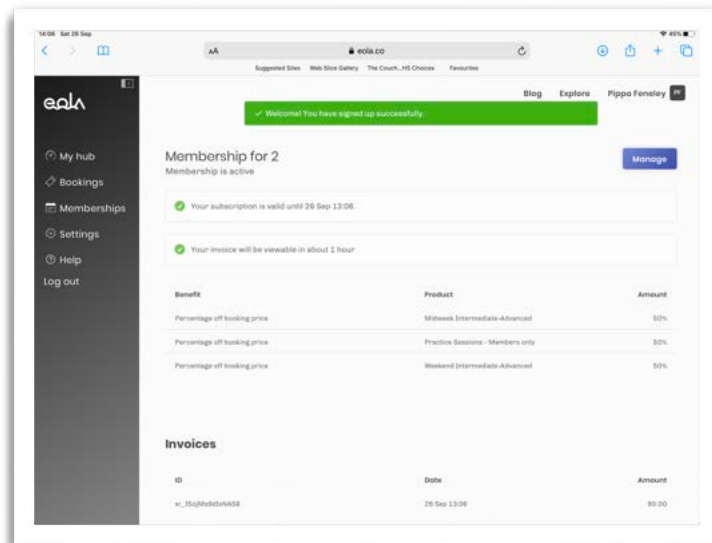


Ensure “Enthusiast” is highlighted even if you are an instructor

And fill in the details required before hitting “Sign up”



Enter your card details and click on “Subscribe”



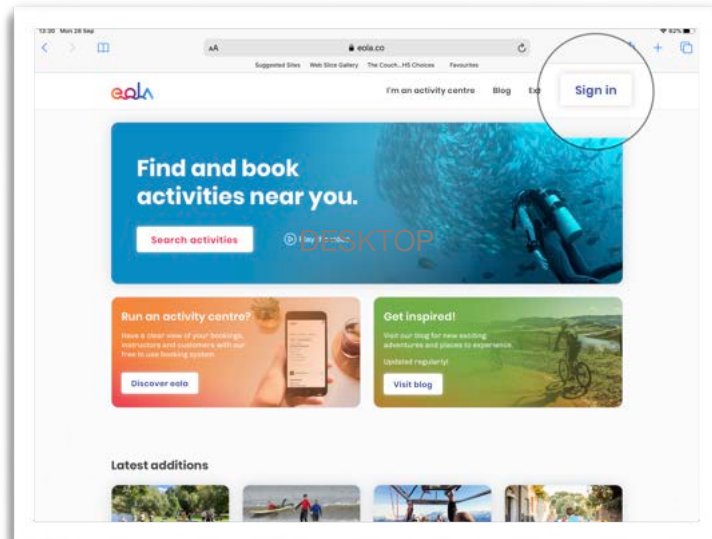
Great! You're good to go

Please see the guide below to making a booking

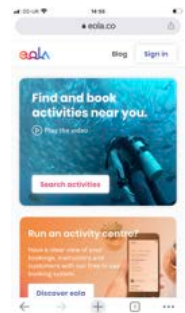
# To make a booking

Visit [www.eola.co](http://www.eola.co)

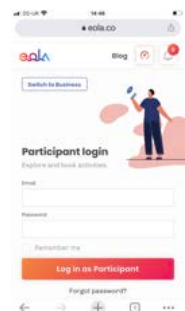
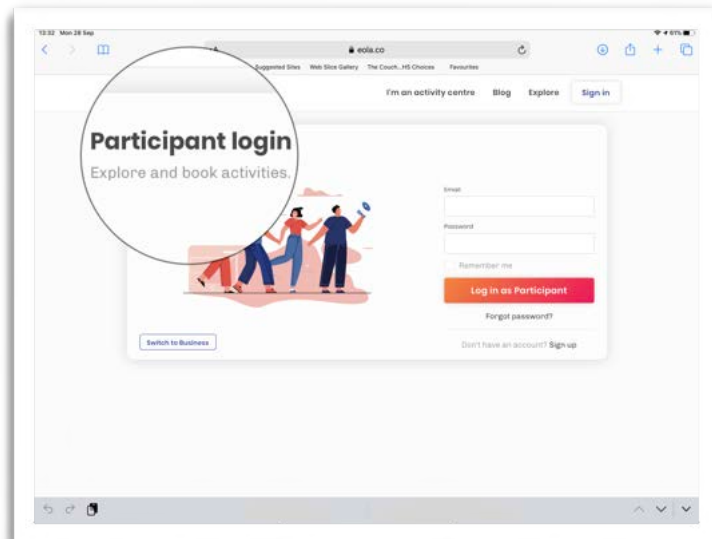
DESKTOP



MOBILE



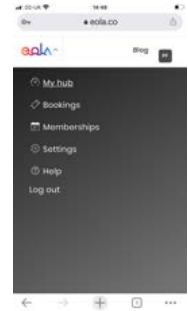
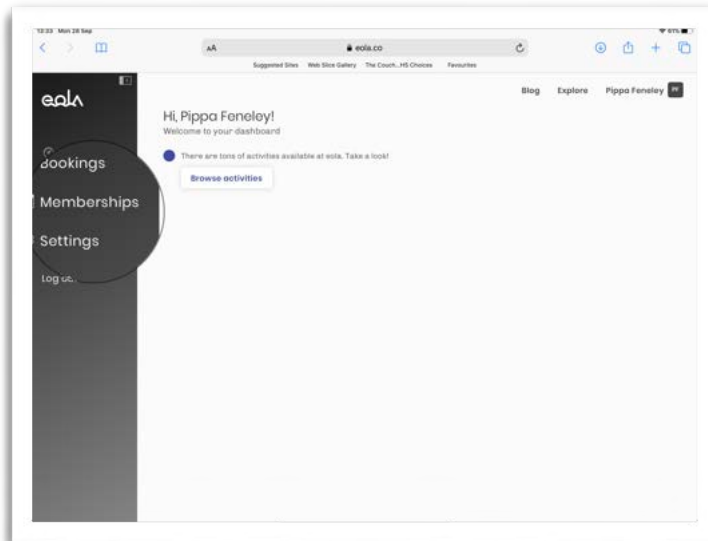
Hit "Sign in"



Make sure it says "participant login"

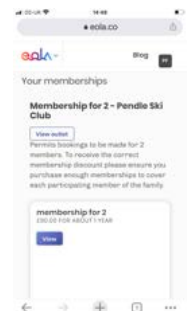
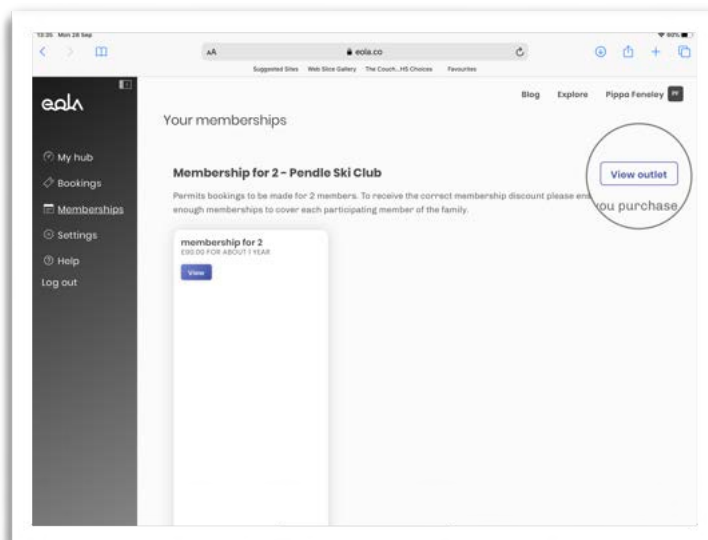
And, use the email and password you created when joining as a member

before pressing "Log in as Participant"

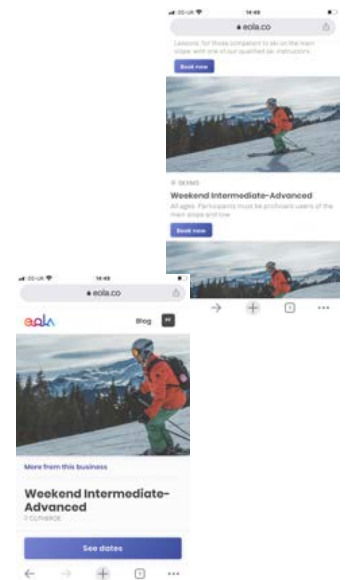
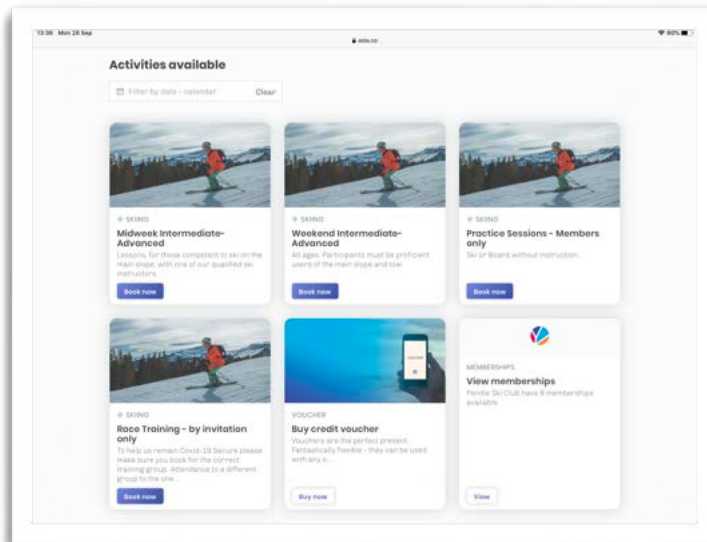


Click on the Eola logo to bring up the menu

Click on "Memberships"

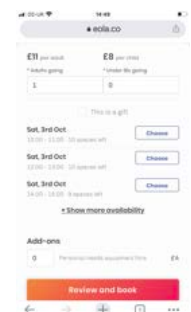
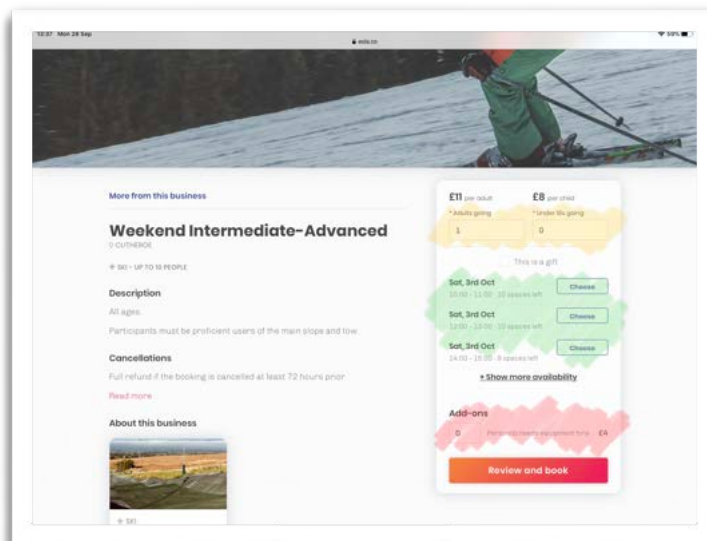


Click on "View Outlet"



Choose the appropriate lesson

Remember, all lessons are for all ages and abilities



Enter the number of adults and under 18's taking part

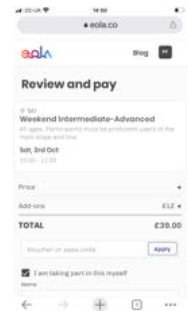
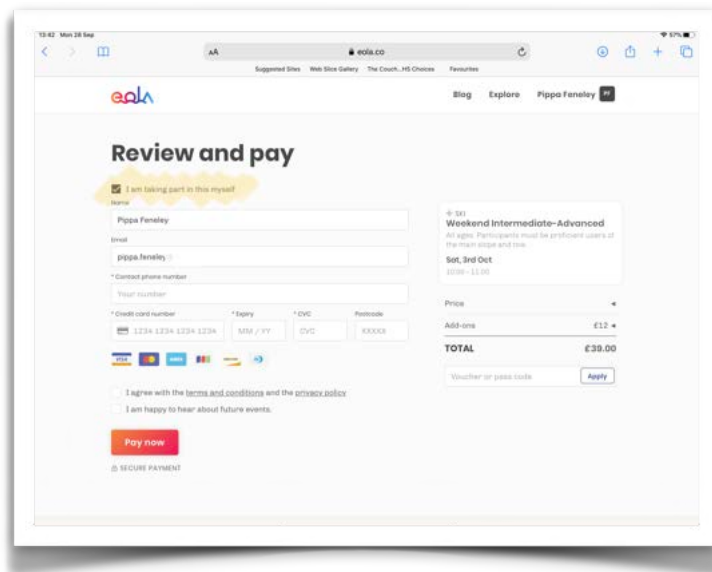
All must be covered by an appropriate membership

Choose the date and time you want to book

If you can't see the date or time you are looking for click for more availability  
(Sessions that are already fully booked will not appear)

Enter the number of participants that will require any equipment  
(Helmets are free)

Press "Review and book" when you have completed all sections



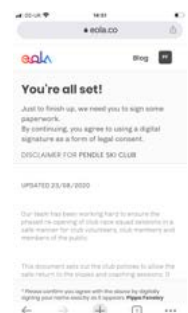
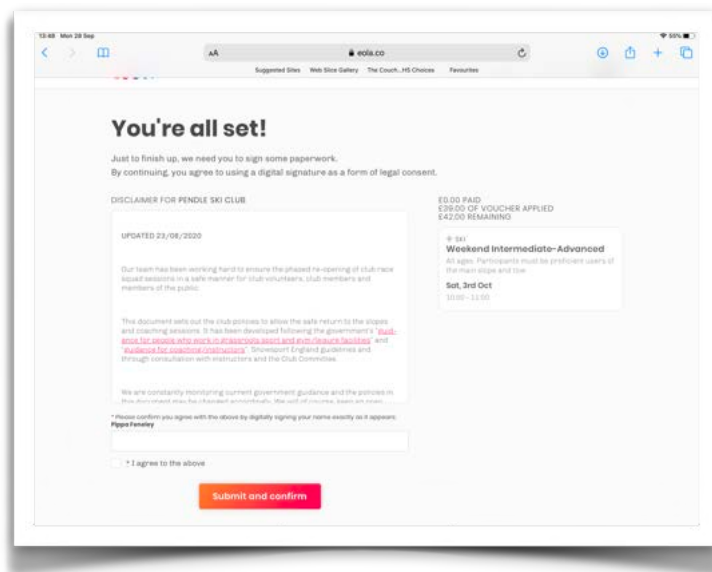
If you are **not** taking part yourself you need to uncheck the “I am taking part in this myself” button  
(Eg if you are just booking juniors onto lessons)

If you have a voucher code enter it in the box and press “apply”

If not, complete payment details

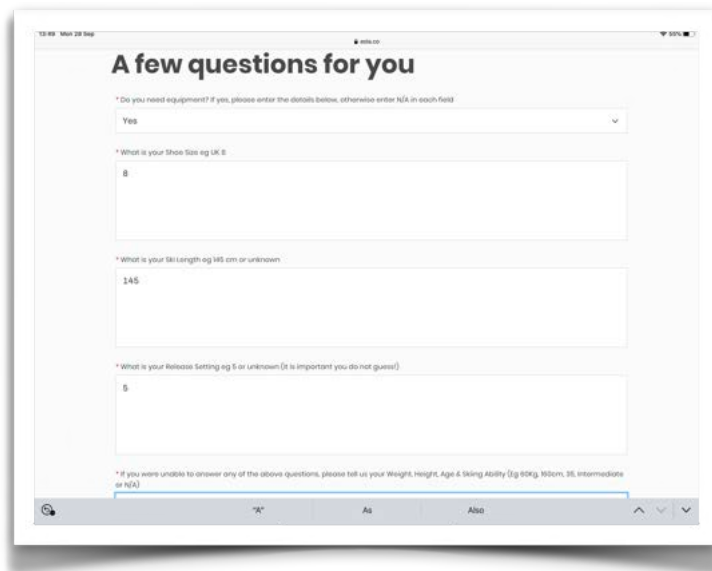
Agree with the terms and conditions

And “Pay now”

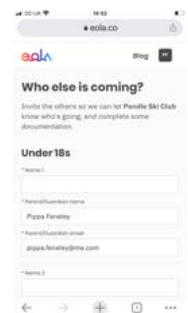
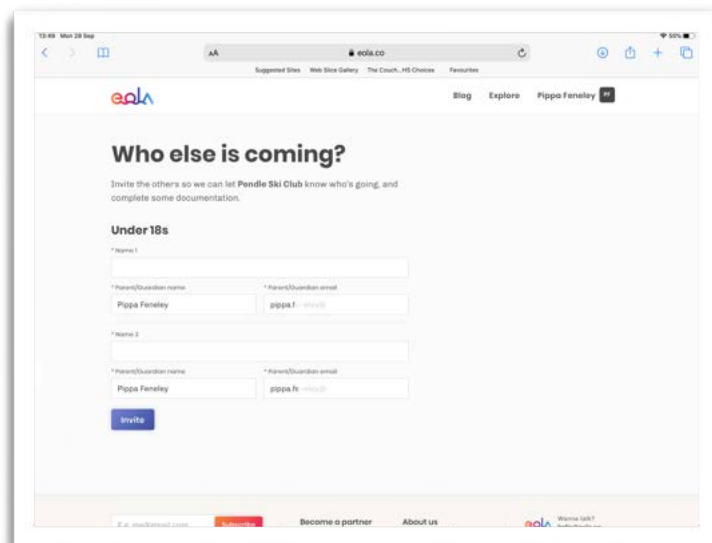


If you are taking part you will be asked to digitally sign our disclaimer





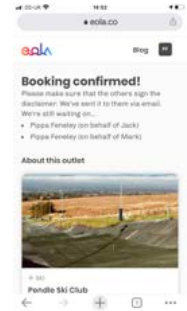
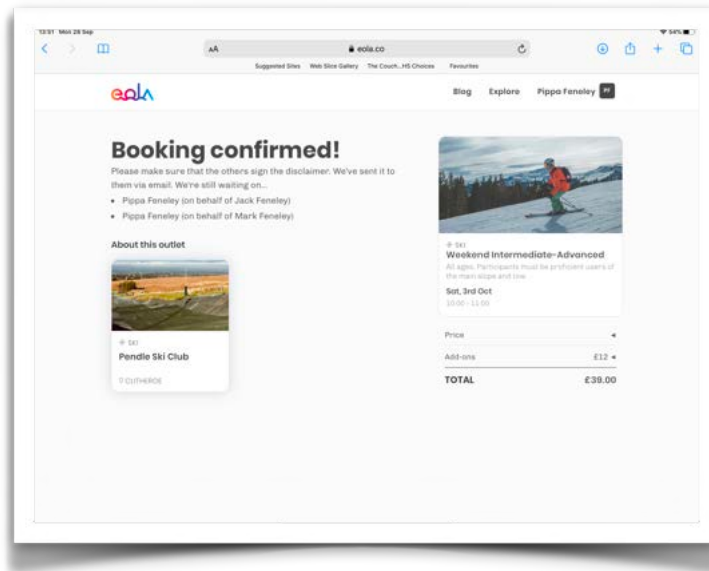
And then to complete a questionnaire for your own skis and boots



You will then be asked who else is coming  
And you should enter the names of any others on your booking

For other Adults you will need to enter their email addresses  
For under 18's it will auto fill with the account holder

Emails will be sent to each additional participant asking them to sign a disclaimer and to complete an equipment questionnaire  
(The account holder will need to sign and compete for under 18's)



And, that's it

You, and the other adult participants, just need to check for emails asking you to complete disclaimers etc

Unfortunately, it will ask you to do this every time

We know it is a drag, but Government Guidance is incredibly fluid at the moment and that means our rules and regs will change too.

Just check the date at the top of the disclaimer to see when it was last updated